

 **WARRIOR ICE ARENA** 
SKATE WHERE THE PROS SKATE™

OFFICIAL STATEMENT

Dear Valued Guests,

As of Friday March 13, 2020 Warrior Ice Arena will be temporarily closing to the public. All public programming, special events, contract ice and in-house programming will be suspended until further notice.

It is our priority to provide all of our guests and employees with a safe environment. The progression of COVID-19 in many parts of the world, including the U.S., resulted in our organization making this decision in the interest of public health and the wellbeing of all parties who utilize our facility.

Our team will continue to communicate with our guests via email blasts and social media, regarding updates for re-opening and future schedule changes. We appreciate your patience as we continue to develop our plan for re-opening the facility.

Please excuse any delay in response to your inquiries, our management team is committed to working with all of our guests to provide the highest standard of customer service possible during this time.

Public Programming: If you are a season pass holder, your membership will be extended by the amount of time that the facility remains closed.

Special Events/Contract Ice: All payments/deposits for events and/or ice time will be credited to your account to be used at a future date. If we are unable to accommodate your event upon re-opening, a refund will be issued. Each reservation will be handled on a case by case basis.

In House Programming: All registered participants for current classes will receive a credit on their account for the remaining classes in the respective session. Any sessions that are set to start after April 1st will remain scheduled as is until further notice.

Please contact us via email with questions so that we can answer all inquiries in the order they were received.

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