

# PHASE 2 REOPENING PROTOCOLS

LIMITED HOURS OF OPERATION - PLEASE EMAIL [EVENTS@WARRIORICEARENA.COM](mailto:EVENTS@WARRIORICEARENA.COM) TO INQUIRE

## **WHAT PROGRAMS ARE ALLOWED TO RUN?**

Programs included in phase 2 reopening are supervised youth (under 18) programs only.

## **WILL ALL GUESTS & PARTICIPANTS BE REQUIRED TO WEAR MASKS?**

All guests will be required to wear a mask upon entry into the facility. Participants will be required to wear a mask until they get onto the ice. Spectators must keep their masks on at all times.

## **WILL LOCKER ROOMS BE OPEN?**

Locker Rooms will not be open during phase 2. Public bathrooms on level 2 and 3 will be open with proper distancing guidelines and reduced occupancy.

## **ARE BRUINS PRACTICES OPEN TO THE PUBLIC?**

Bruins practices are closed to the public until further notice.

## **WHERE CAN I STORE MY BELONGINGS?**

We ask that participants come ready to play with as little other belongings as possible. Please see “On-Ice Protocols” section on page 2.

## **WILL PARENTS BE ABLE TO WATCH THEIR CHILDREN ON THE ICE?**

Spectators will be limited to 1 parent/guardian per participant. We ask that the parent do not bring other children to the arena unless necessary. All spectators will be asked to social distance while watching their child.

## **ARE NON-ESSENTIAL VISITORS ALLOWED?**

All non-essential visitors will not be allowed in the arena during phase 2. If you have questions or are looking to purchase merchandise, please call the arena and speak to a staff member.

## **WILL GARAGE PARKING BE AVAILABLE?**

Yes, garage parking will still be available with normal validation. For drop-offs, please use the Guest Street Entrance.

## **WILL CONCESSIONS BE OPEN?**

Concessions will be closed during phase 2. Water fountains will also be closed, including the water filling station. Vending machines will be open.

## **WHAT EXTRA PRECAUTIONS AND CLEANING PROTOCOLS WILL BE TAKEN?**

Current cleaning procedures have been updated to follow CDC guidelines. Facility staff have been trained to conduct regular building cleaning rounds, with additional cleaning in high traffic areas. Additional cleaning equipment has been purchased and added to the daily cleaning regiment.

You will also notice some other changes to the arena, including directional signage at all entry points and throughout the facility outlining rules, regulations, and distancing protocols. Doors will be propped open where possible. Certain areas of the arena will be off limits and extra hand sanitizing and wipe stations have been added throughout the facility. Plexiglass shields have been set up where staff/guest interaction is common.

## **HOW WILL ON-ICE PROTOCOLS CHANGE?**

- The dasher boards will have 6 foot markers around the entire sheet to help participants more easily follow distancing protocols while on the ice. All benches will have 6 foot markers to keep participants spaced appropriately.
- Shared water bottles will not be available. All participants must bring their own water bottle, clearly labeled with first and last name.
- Participants will not have to wear masks on the ice, but when they get off the ice, they will be required to put a mask on. Please send participants with a mask and a baggy clearly labeled with their name. They will store their mask with their belongings.
- There will be separate entrance and exit points on the ice.
- Please label the front of the participants helmet with their name to allow for coaches to easily read names while keeping 6 foot distancing.
- Coaches will not be required to wear masks on the ice, but will be asked to have one available at all times. If they are unable to keep proper distance, they will be required to put their mask on.

***WE ARE HERE TO HELP***

**PLEASE SHARE ANY COMMENTS OR CONCERNS  
ABOUT OUR NEW POLICIES AND ALLOW US THE  
OPPORTUNITY TO ADDRESS THEM PROMPTLY FOR  
YOU! EMAIL [EVENTS@WARRIORICEARENA.COM](mailto:EVENTS@WARRIORICEARENA.COM)**

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