

# PHASE 3 PROTOCOL UPDATES

LIMITED HOURS OF OPERATION - PLEASE EMAIL EVENTS@WARRIORICEARENA.COM TO INQUIRE

#### WHAT PROGRAMS CAN TAKE PLACE IN PHASE 3?

Programs included in phase 3 following state guildelines are supervised youth and adult programs. Programs are limited to level 1 play, which includes no-contact workouts, skills work, and drills. Games, tournaments, and contact drills are not permitted at this time.

#### WILL ALL GUESTS & PARTICIPANTS BE REQUIRED TO A WEAR MASK?

All guests will be required to wear a mask upon entry into the facility. Both youth and adult participants are required to wear a mask at all times until getting on the ice, including in locker rooms. Spectators must keep their masks on at all times.

#### **WILL LOCKER ROOMS BE OPEN?**

Locker Rooms will be open at 50% capacity. Youth programs will continue with Phase 2 protocols, requiring participants to get ready before entering the facility. Adults are asked to come as ready as they can to limit locker room use. Public bathrooms on level 2 and 3 will be open with proper distancing guidelines and reduced occupancy.

#### ARE BRUINS PRACTICES OPEN TO THE PUBLIC?

Bruins practices are closed to the public until further notice.

#### WILL PARENTS BE ABLE TO WATCH THEIR CHILDREN ON THE ICE?

Spectators will be limited to 1 parent/guardian per youth participant. We ask that the parent do not bring other children to the arena unless necessary. Spectators for adult programs are not allowed at this time. All spectators will be asked to social distance while watching their child.

#### **ARE NON-ESSENTIAL VISITORS ALLOWED?**

All non-essential visitors will be limited in phase 3. If you have questions or are looking to purchase merchandise, please call the arena and speak to a staff member. Anyone who enters the facility that is not accompanying a program participant will be required to sign a log. This list will be referenced if contact tracing is necessary.

#### **WILL GARAGE PARKING BE AVAILABLE?**

Yes, garage parking will still be available with normal self-validation. For drop-offs, please use the Guest Street Entrance.

#### WILL CONCESSIONS BE OPEN?

Concessions will be closed until further notice. Water fountains will be closed. Water filling stations will be open. Vending machines are open.

#### WHAT EXTRA PRECAUTIONS AND CLEANING PROTOCOLS WILL BE TAKEN?

Current cleaning procedures have been updated to follow CDC guidelines. Facility staff have been trained to conduct regular building cleaning rounds, with additional cleaning in high traffic areas. Additional cleaning equipment has been purchased and added to the daily cleaning regiment.

You will also notice some other changes to the arena, including directional signage at all entry points and throughout the facility outlining rules, regulations, and distancing protocols. Doors will be propped open where possible. Certain areas of the arena will be off limits and extra hand sanitizing and wipe stations have been added throughout the facility. Plexiglass shields have been set up where staff/guest interaction is common.

### **ON-ICE PROTOCOLS**

- Program participants will be required to maintain 6 feet of distance from one another. All benches will have 6 foot markers to keep participants spaced appropriately.
- Shared water bottles will not be available. All participants must bring their own water bottle, clearly labeled with first and last name.
- Participants will not have to wear masks on the ice, but when they get off the ice, they will be required to put a mask on. Please send participants with a mask and a baggy clearly labeled with their name. They will store their mask with their belongings.
- There will be separate entrance and exit points on the ice.
- Please label the front of the participants helmet with their name to allow for coaches to easily read names while keeping 6 foot distancing.
- Coaches will not be required to wear masks on the ice while remaining 6 foot distance from others, but will be asked to have a mask available at all times. If they are unable to keep proper distance, they will be required to put their mask on.

## WE ARE HERE TO HELP

PLEASE SHARE ANY COMMENTS OR CONCERNS ABOUT OUR NEW POLICIES AND ALLOW US THE OPPORTUNITY TO ADDRESS THEM PROMPTLY FOR YOU! EMAIL EVENTS@WARRIORICEARENA.COM

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